

ST LUKES AND BOTLEY SURGERY PATIENT PARTICIPATION GROUP

MINUTES

26th Sept 2017

Present	Teresa Griffin (chair) Carol Duncan(secretary)Clare Gray, Jenny Little, Joanne Taylor, Pauline Mathews, Jane James ,Jaggy Khela. In attendance Angela Brierley Medicines Optimisation Team Pharmacist, Jayne Shipp Med Opt Technician.	Action
Apologies	Barbara Holden, Bronia Hallum, Angela Bromley, Barry Griffin, Christine Robinson.	
2.0 Medicines Optimisation team (MOT)	<p>Angela and Jayne's presentation: The MOT provides input over 8 practices in the WHants CCG in one session per week to promote good medication management. In W Hants, 9.3m prescriptions are issued annually and 3m are wasted. Top 5 most commonly prescribed are ramipril, omeprazole, thyroxine, simvastatin, atorvastatin. Most costly are pregabalin, fluticasone, rivaroxiban, declomethazone. One third of pts over 75yrs take 6 or more meds.</p> <p>The team encourages deprescribing where there is polypharmacy, by health professional in discussion with the pt/carer. They promote med review at annual health checks, where there is poor memory, poor renal function, recent hosp admission, care home admission. They run searches, review data, make recommendations focussing on the frail and pts on a/coagulants. One project underway to ensure prescribing of warfarin or alternative in atrial fibrillation to reduce strokes by two thirds. Aspirin is no longer thought to be effective. Another project provides training for professionals on correct inhaler technique. Finally there is a national plan to have pharmacists in surgeries.</p>	
3.0 minutes of 27 th july	Approved	
4.0 matters arising	<p>Minor Injuries poster; needs clarification re role of minor injuries centres. Clare will redo poster.</p> <p>Update on merger and surgery newsletter; Teresa and others felt that there was poor dissemination of information on this topic. Clare to feedback.</p> <p>Text messaging; use increasing, giving reminders of appts, flu clinics etc, with potential option to cancel by text.</p> <p>Website; Jo reported that suggestions for improvement were awaiting Rachel's input.</p>	<p>Clare</p> <p>Clare</p> <p>Jo</p>
5.0 update on projects.	<p>A/coagulant clinic; New clinic has commenced but there was concern that it might not reach full potential as Jaggys contract would end on 31/10 once funding from NHS England ended and the practice was not planning to take on the cost. The group expressed concern that this project and the batch prescription project might fall by the wayside. The group wished Jaggy well.</p> <p>Dementia project; Carol reported that in July she and Jaggy had assessed St Lukes using the Kings Fund Environmental Assessment Tool. A full report will follow after the Botley surgery visit yet to be done. However she mentioned concern re disabled access hampered by ledge at entrance, entrance sign obscured by overgrown shrubs, lack of handrails, and delay in light coming on</p>	<p>Carol</p>

	<p>in ladies toilet. She noted that they had been extremely well received by staff who were very helpful.</p> <p>Carol and Jaggy also visited Blackthorn surgery in Aug and were well received by Angela Felton, information manager. The premises were astonishingly good and at least doubly spacious for a similar population size, with automatic doors, water dispensers, hand sanitizers, bright red and yellow toilet signs and hearing loop. Regular elderly mental health nurse meetings and dementia talks take place. There is an excellent room available for carers support meetings and a willingness to share this with us in the future.</p>	
<p>6.0 staff changes.</p> <p>7.0 flu clinics</p> <p>8.0 Uplands estate new housing.</p> <p>9.0 AOB</p>	<p>Nurse manager leaving, New staff included several new receptionists and a salaried GP with an interest in the frail elderly housebound.</p> <p>There were 234 failed appts in Aug.</p> <p>Carol and Pauline will assist.</p> <p>David Berkley taking the lead re the need for provision of extra surgeries in view of increased population.</p> <p>PPG Network meeting 25th Nov. Carol and Jo will attend.</p> <p>Concern expressed re difficulty obtaining routine appts and the time taken to make repeated daily calls with failure to secure appts. E consult works well but disadvantages patients without internet access.</p> <p>Next meeting AGM 8th Nov.</p>	