

# LIVING WELL PARTNERSHIP

## PATIENT PARTICIPATION GROUP (PPG)

*Bitterne Park, Harefield, Ladies Walk, Midanbury, St Luke's & Botley, and Weston Lane Surgeries*

**Would you like to have a say in how your practice is doing and help improve the patient experience? Then join the PPG!**

### What is the PPG?

Patient Participation Groups (PPGs) were developed as a means to extend patient involvement in ways that encourage people to engage with the NHS. PPGs bring together those patients who take an interest in healthcare with representatives from local practices. The Living Well Partnership PPG has representation from all practices within the group, aiming to continually improve the patient experience, ensuring services, plans & activities respond to patients needs and priorities. The PPG is open to all patients registered to a practice within the Living Well Partnership. There are two levels of membership:

#### Active Members:

The 'active' members group attend meetings and organise events to raise awareness and facilitate education on a variety of health topics. The group also provides patient input and suggestions to improve local healthcare services. Meetings are held bi-monthly, rotating venue & evenings to enable as many members to attend as possible.

#### Virtual Members:

The 'virtual' members group is managed by the Living Well Partnership and made up of those patients who are unable to, or do not wish to attend meetings. Virtual members receive communication via email from the Living Well Partnership, which enables them to keep updated of surgery developments and any pertinent information. Occasionally they maybe asked for feedback by the Living Well Partnership.

### Benefits of being a member

You will have a chance to influence how the Living Well Partnership services are planned, developed and evaluated, as well as the opportunity to extend your knowledge about local developments and services, plus other health topics. PPG Terms of Reference and previous minutes are available online. To join please fill in the slip below, writing all details clearly, and hand in to reception at your surgery.

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## I would like to join the PPG...

**as an Active Member!** I am happy for the practice to pass on my contact information to the PPG Chair to contact me via email/telephone.

**as a Virtual Member!** I am happy for the practice to contact me via email.

#### I am registered at the following practice:

Bitterne Park

Harefield

Ladies Walk

Midanbury

St Luke's and Botley

Weston Lane

Title \_\_\_\_\_ First Name \_\_\_\_\_ Surname \_\_\_\_\_

Email \_\_\_\_\_ Tel \_\_\_\_\_

Address \_\_\_\_\_ Postcode \_\_\_\_\_

D.O.B. \_\_\_\_\_ Signed \_\_\_\_\_ Date \_\_\_\_\_